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1574	10402	3	1	2	2	1	0	2	1	
1576	10402	3 1	1	1	1	2	0	2	1	2
	10402	1	•	2	2	1	0	2	1	2 2
1577		1	2	2 1	1			1	1	2
1578	10402	1	2	•		1	0	•	3	4
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1580	10402	2	2	2	2	2	0	1	1	1
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1588	10402	1	3	3	2	1	0	1	7	
1589	10402	1	2	2	2	2	10	1	1	
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1591	10402	1	1	1	1	1	0	2	1	2
1592	10402	1	3	2	2	1	20	1	2	
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1602	10402	1	2	2	2	2	0	_ 1	3	1
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1606	10402	1	2	2	1	2	0	i	1	'
1607	10402	2	2	2	2	1	0	1	2	1
	10402	1		2	2	2	0	I I	1	1
1608			2	1	1	1	0	2	2	
1609	10402	1	1	ı	Į	I	U	2	2	

1610	10402	1	2	2	2	1	9999	1	2	2
1611	10402	3	1	1	1	1	0	2	3	2
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1619	10402	2	2	2	2	1	0	2	1	1
1620	10402	1	2	2	2	2	0	2	1	2
1621	10402	1	2	2	2	2	0	2	3	1
1622	10402	1	1	1	2	2	240	1	2	
1623	10402	1	2	2	2	1	0	2	2	1
1624	10402	1	1	1	2	1	0	2	4	2
1625	10402	1	1	2	2	1	1000	1	1	2
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1627	10402	1	2	2	2	1	1	2	3	
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1634	10402	1	2	2	2	2	0	1	1	
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1657	10502	3	1	2	1	1	0	2	5	2
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1687	10502	2	2	2	2	2	60	2	1	2
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1705	10502	1	1	2	2	1	0	2	3	
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1715	10502	4	2	2	2	2	9999	1	1	
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1722	10502	2	3	3	3	3	0	2	4	1
1723	10502	2	2	2	2	2	0	1	3	1
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1726	10502	1	1	1	1	1	0	1	2	2
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1729	10502	1	1	1	2	1	0	1	1	
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1750	10502	1	1	1	2	2	0	2	1	
1751	10502	1	1	1	1	2	0	2	1	
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1768	10702	1	2	2	2	2	0	1	4	
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1770	10702	1	1	1	2	1	0	2	1	2
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1772	10702	1	2	2	2	2	0	2	3	
1773	10702	1	2	2	2	1	9999	1	2	2
1774	10702	1	1	1	1	1	0	2	4	2
1775	10702	1	2	2	2	2	0	1	1	
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1779	10702	3	2	2	2	2	0	2	2	1
1780	10702	1	1	1	1	1	100	1	2	1
1781	10702	1	2	2	1	2	0	1	2	2
1782	10702	2	2	2	2	2	9999	1	1	
1783	10702	2	2	2	2	1	9999	1	1	
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1785	10702	2	1	2	2	1	9999	1	2	2

CONFIDENTIAL RESULTS-21474.XLS REDACTED - FOR PUBLIC INSPECTION

Phone	Disposition	Result
1 Hone		1
	Completed Interviews	1
	Completed Interviews Completed Interviews	1
	•	1
	Completed Interviews	1
	Completed Interviews	1
	Completed Interviews	
	Completed Interviews	1
	Completed Interviews	1
	Completed Interviews	1
	Completed Interviews	1 1
	Completed Interviews	•
	Completed Interviews	1 1
	Completed Interviews	1
	Completed Interviews	1
	Completed Interviews	1
	Completed Interviews	-
	Completed Interviews	1
	Completed Interviews	1 1
	Completed Interviews	•
	Completed Interviews	1 1
	Completed Interviews	•
	Completed Interviews Completed Interviews	1 1
	Completed Interviews Completed Interviews	1
	Completed Interviews Completed Interviews	1
	Completed Interviews Completed Interviews	1
		•
	Completed Interviews	1

Confidential Results_21474.xls

Completed Interviews	1
Completed Interviews	1
Completed Interviews	' 1
Completed Interviews	י 1
Completed Interviews	1

Completed Interviews	
Completed Interviews	
Completed Interviews	
Completed Interviews	
Completed Interviews	,
Completed interviews	
Completed interviews	
Completed Interviews	
Completed Interviews	1
Completed Interviews	

Confidential Results_21474.xls

Completed Interviews	1
Completed Interviews Completed Interviews	1
Completed Interviews Completed Interviews	1
Completed Interviews	1
Completed Interviews	1
Completed Interviews	1
Completed Interviews Completed Interviews	1
Completed Interviews Completed Interviews	1
Completed Interviews Completed Interviews	1
Completed Interviews Completed Interviews	1
Completed Interviews Completed Interviews	1
•	1
Completed Interviews Completed Interviews	1
Completed Interviews	1
Completed Interviews	1
Language problems	2
Language problems	2
Language problems	2
Business/Government phone	2 2
User not available	
Refused bill payer - QA	2
Refused bill payer - QA	2 2
Refused bill payer - QA	
User not available	2
User not available	2
Language problems	2
User not available	2
Refused bill payer - QA	2
Initial refusal	2
Initial refusal Initial refusal	2
	2
User not available	2 2
Language problems	2
Language problems	2
Initial refusal	2
User not available	2
Refused bill payer phone number	2
Initial refusal	2
User not available Initial refusal	2
	2
User not available User not available	2
	2
Refused bill payer phone number	2
Refused bill payer - QA	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
User not available	2
User not available	2
Language problems Initial refusal	2
	2
Language problems	2
Language problems	2
Language problems	2

User not available Refused bill payer • QA Initial refusal Refused bill payer • QA Refused bill payer • QA User not available Language problems User not available Initial refusal	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
Refused bill payer phone number Refused bill payer - QA User not available Refused bill payer phone number	2 2 2 2
User not available User not available Initial refusal Refused bill payer - QA	2 2 2 2
Bill payer not available Bill payer not available Mid interview terminate Mid interview terminate	3 3 3 3
Bill payer not available Mid interview terminate Bill payer not available Schedule callback	3 3 3 3
Bill payer not available Mid interview terminate Mid interview terminate Mid interview terminate	3 3 3 3
Mid interview terminate Mid interview terminate Mid interview terminate Schedule callback	3 3 3 3
Bill payer not available Bill payer not available Bill payer not available Mid interview terminate	3 3 3 3
Bill payer not available Mid interview terminate Phone busy Phone busy	3 3 4 4
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